

Amadeus

EMD Quick Reference Card

Check List

Before issuing Hahn Air EMD:

- > Which services does Hahn Air offer (EGSD/VHR)?
- > Did the requested service got confirmed (HK)?
- > Priced correctly with Hahn Air (FXG/R)?

Notes

There are two types of EMDs:

1. EMD-A (associated) is directly linked to a flight coupon (e.g., excess baggage, extra seat)
2. EMD-S (standalone) is connected with a flight coupon (e.g., rebooking fees)

There are two ways to book a service in the PNR:

1. SSR (Special Service Request) for flight-associated services
2. SVC (manual auxiliary segment), which is an auxiliary service segment in the PNR

EMD issuance

EGSD/VHR

... List of available service

SR CODE

... To book a chargeable service that is associated to a flight segment

IU XX HK1 CODE PLACE OF ISSUE/DATE-FREE TEXT
(XX=airline code)

... To book a standalone service that does not need to be associated to a flight segment

FXG

... Automatic pricing will be performed and a TSM-P generated

TTM

... EMD issuance

TTP/TTM

..Issue the EMD and the e-ticket in one combined entry

EWD/EMD 123-123456789

... Display by EMD document number

Working with TSM-Ps

TMI: Insert/delete data in TSM-P. Every field has its own identification code.

TMI/F50: Fare entry, i.e. 50 EUR

TMI/FP-CCAX341234567890123/1215 : Form of payment, e.g., credit card

TMI/DHAHNAIR: Present to

TMI/AFRANKFURT: Present at

TMI/IC-TKT1231234567890: Issued in connection with – E-Ticket number

TMI/CV-50.00: Coupon Value (e.g. penalty fee)

TMI/FC-FRA XX PMI5.00EUR5.00END (XX = airline): Fare calculation as a required entry according to industry standard

Void/Refund

TRDC

... Void the EMD on the day of issuance

TRF

... Refund an EMD