

Abacus Quick Reference Card

Check List

Before issuing a Hahnair ticket:

- · All booked flights labeled with E indicator (E)?
- At least the first booked segment confirmed (HK)?
- Hahnair selected as the validating carrier (AHR)?
- · Priced correctly with Hahnair (WPAHR)?
- FOP a credit card? Does Hahnair accept the card in your country? (CD*VCL-ALL/HR/YY where YY=country code)

Notes

W/*HR¥ALL Display of all airlines using Hahnair tickets.

A smarter display (incl. interline combinations) is available on www.hahnair.com under "Quick Check".

Beware specific sales restrictions in fare rules! Airlines may occasionally restrict 3rd party ticketing for some special and promotional fares, etc.

More information on Hahnair ticketing in Abacus WETP*HR or on www.hahnair.com in the "GDS Ticketing Assistant" section.

Booking / Ticketing

FQMNLSIN10JUL-XX (XX=Airline code)

... Fare Quote Display for a specific route/airline

110JANMNLSIN¥XX (XX=Airline code)

... Availability Display

01Y4

... Book 1 seat in Y class on flight no. 4

-AIR/HAHNMR§7TAW11AUG/§906105-5013 200§6HRRES§5-CASH«

... Add name, agency info and ticketing arrangement

WPAHR or WPNC¥AHR

... Pricing with HR as validating carrier

CASH, INVAGT, CC

... Select form of payment

W¥T¥AHR¥ER

... For direct ticketing

W‡T1N1.1‡AHR‡F<FOP> ¥ER

...For ticketing with fare record

Note: Your booking is guaranteed and HR ticket can be issued only if the vendor locator of the marketing carrier is present (check with VEN, at least one is sufficient).

Reissuance

WETR*T169xxxxxxxxx Display of the ticket record. Hahnair tickets may be exchanged/reissued only. No revalidation supported.

Note:

- The ticket has to be reissued once the reservation has been changed.
- Tickets can be reissued with the segment status "O" or "A".
- Rebooking fees which must be collected for the change of reservation have to be reflected as DU tax in BSP and as CP tax in ARC, this fee remains non refundable. Fare differentials have to be added as additional collection.

Void/Refund

WETR*T169xxxxxxxxx Display ticket record on line number 2.

WV# Void entry followed by line number; WV# Repeat the entry! (# is an item number)

... Void entry

WFR169xxxxxxxxx¥AHR

... Refund entry

Note: Please issue a Refund Application (RA) via BSP Link.