

# HR e-Payment Quick Reference Card

Your source and fast way of payment – with HR e-Payment, Hahn Air offers travel agents a secure and fast UATP-based payment solution for HR-169 tickets.

## What is HR e-Payment?



### Your benefit

No bank guarantee or safety deposit needed

## What is UATP?

UATP is an airline-owned low-cost payment network used by travel agencies and airlines. It is:

- > **Well accepted**  
250 + airlines accept UATP – covering 95% of worldwide ASK
- > **Ever increasing in volume**  
\$15 billion in 2014
- > **Highly secure**  
Less than 0.1% fraud of total volume

**Website:** [www.uatp.com](http://www.uatp.com)

### Note

Please use Quick Check on [www.hahnair.com](http://www.hahnair.com) to check if HR e-Payment is available in your market.

## Application Process

To set up an HR e-Payment Account follow these steps:

- > Register at [hahnair.com](http://hahnair.com)
- > Click on “Apply” in the HR e-Payment section under “My Hahn Air”
- > You will receive your account details via e-mail after creation

## Load Money

The following payment methods are accepted for loading money onto your HR e-Payment Account:

- > SWIFT Bank transfer
  - > Credit cards\*
  - > Alternative forms of payment
- \*costs may apply

### Note

- > To load money via credit card or alternative forms of payment login to your profile on [hahnair.com](http://hahnair.com)
- > Check all forms of payment available in your country under [hahnair.com](http://hahnair.com)

## BSP Billing

How to proceed payments in your BSP:

- 1. Ticket issuance with HR e-Payment**  
exemplary GDS code:  
CCTP116912345678912/0918
- 2. Processing via BSP**  
transactions included in BSP billing statement
- 3. Online-reporting via DataMine**  
real-time access to balances, available funds and transactions

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## Check Transactions

Login to your profile on hahnair.com and enter DataMine to check your account for:

- > Account Balance
- > Transaction Reports
- > Available Funds
- > Receive automated weekly sales report

### Note

- > DataMine is a tool to check real time account balances and generate transaction reports for statistics
- > You receive access data for DataMine after your first time loading money
- > Find a „Step-by-Step DataMine Guide“ on hahnair.com

## Refund

Same refund process as with any credit card:

1. Issue the refund via your usual business process
2. BSP processes the refund
3. You will receive the refunded amount on your HR e-Payment Account

## Exchange Rates

The average UATP exchange rate was in 2004

9 to 24 Basispoints\*\* better than AMEX, MasterCard or Visa

### Note

- > While AMEX, MasterCard or Visa use their own exchange rates, UATP uses the neutral Reuters rate.
- > The UATP exchange rate is used for the conversion of sales currency into account currently (if different).

\*\*Basispoint = 0.01%