

 **NOW HIRING**

Travel/Ticketing Agent as Manager Audits (f/m/d)

for our Revenue Accounting Team, full-time, hybrid-work model based in Dreieich, Germany



OUR OFFER

- > multi-cultural working environment with English as the company language
- > flat hierarchies and short decision paths
- > spacious workspaces with the latest technological equipment
- > flexible working hours promoting a greater work-life balance
- > a work culture of appreciation with regular corporate and team events
- > free beverages, meal allowance and a game room to unwind



YOUR JOB

- > audit of ticket sales and applicable commissions. Valuation of flight coupons based on IATA ticketing and pricing rules and regulations.
- > audit of reissue and refund transactions along with the respective penalties, processed by travel agencies in the GDS. Valuation based on applicable fare rules and ticketing rules.
- > Agency Debit/Credit Memo (ADM/ACM) processing within BSPlink as well as within the market-specific billing systems ARC and TCH.
- > credit card chargeback processing and fraud investigations
- > communication with our partner airlines and travel agencies worldwide
- > processing requests for our ADM Waiver program



YOUR PROFILE

- > completed training as a travel agent or ticketing agent or up to 3 years of professional experience in the travel agency or airline industry
- > competent usage of Global Distribution Systems e.g. Amadeus as well as MS Office applications
- > interlining and proration knowledge beneficial
- > outstanding time- and self-management as well as accurate approach to tasks
- > distinct analytical skills and ability to reduce complex issues
- > strong sense for customers' needs and high degree of team spirit
- > business fluent in English, German beneficial

Hahn Air is a German scheduled and executive charter airline. Since 1999 it offers indirect distribution services to other airlines and thus provides ticketing solutions to 100,000 travel agencies in 190 markets. With 20 years of experience, the company has established itself as the market leader. Today, Hahn Air's partner network encompasses more than 350 partner airlines. Every year millions of passengers travel between 4,000 locations using Hahn Air's HR-169 tickets. At our head office in Dreieich, conveniently located just a few driving minutes from Frankfurt, you will be working with over 200 people from more than 35 different countries.



ARE YOU READY FOR TAKE-OFF AT HAHN AIR?

Friederike Sauer is looking forward to receiving your application (CV, motivation letter, references).



Apply
online
here