

# H1-Air

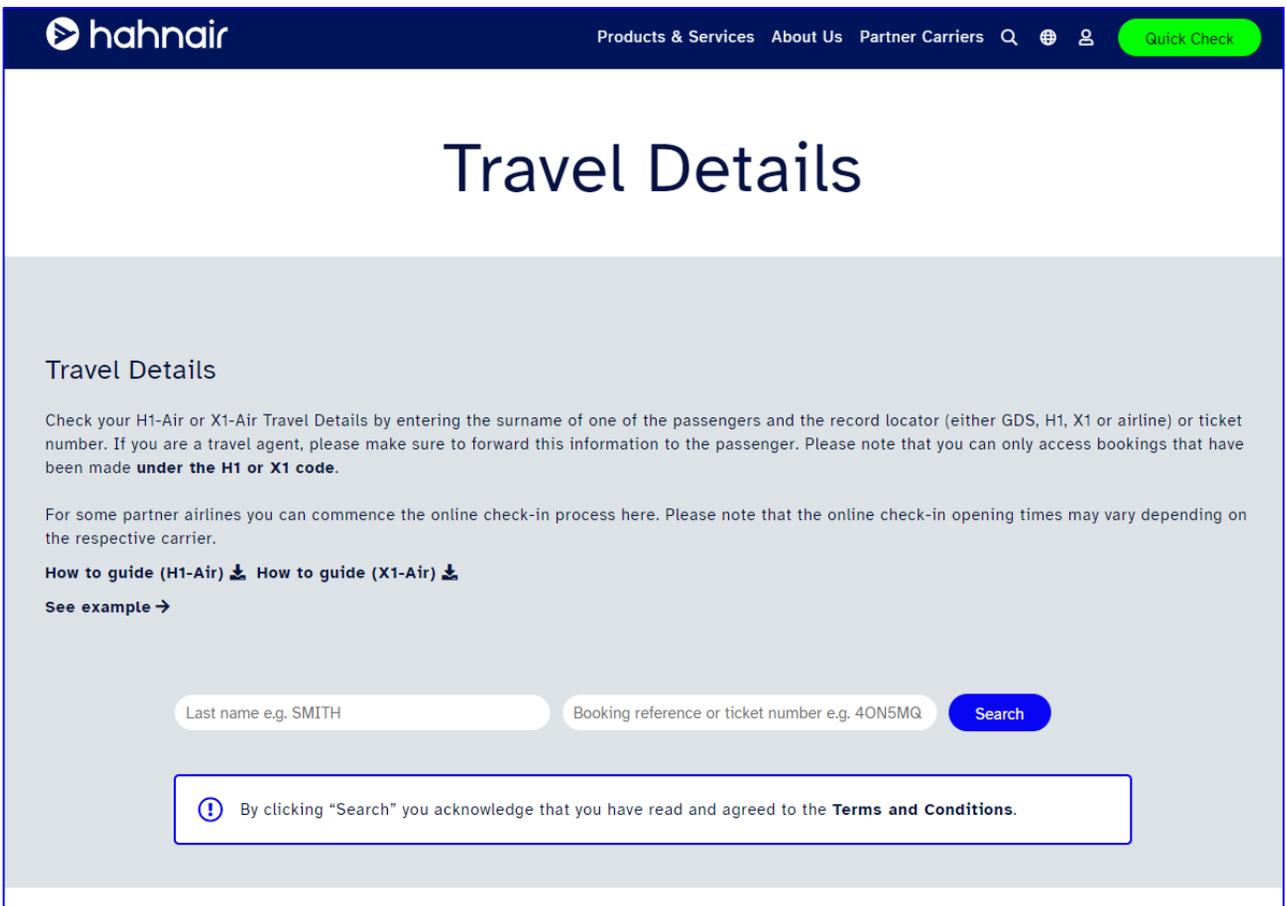
## Travel Details

### What?

- The H1-Air Travel Details provide travel agents and passengers with a complete overview of an H1-Air booking, including information which may not be in standard GDS passenger itinerary receipt.
- The H1-Air Travel Details can be accessed through Hahnair's website [www.hahnair.com](http://www.hahnair.com) by entering the passenger's last name and PNR (GDS, H1 or airline PNR).
- H1-Air Travel Details can then be viewed on-screen or downloaded as a PDF/printed and then sent via email.

### Where?

- [mytrip.hahnair.com](http://mytrip.hahnair.com) or simply through <https://www.hahnair.com/travel-details>



The screenshot shows the Hahnair website's 'Travel Details' page. At the top, there is a navigation bar with the Hahnair logo, links for 'Products & Services', 'About Us', and 'Partner Carriers', along with search, globe, and user icons, and a 'Quick Check' button. The main heading is 'Travel Details'. Below this, there is a sub-heading 'Travel Details' followed by instructions: 'Check your H1-Air or X1-Air Travel Details by entering the surname of one of the passengers and the record locator (either GDS, H1, X1 or airline) or ticket number. If you are a travel agent, please make sure to forward this information to the passenger. Please note that you can only access bookings that have been made **under the H1 or X1 code**.' There is also a note about online check-in for partner airlines. Below the text are two links: 'How to guide (H1-Air)' and 'How to guide (X1-Air)', both with download icons, and a 'See example' link with a right-pointing arrow. At the bottom, there are two input fields: 'Last name e.g. SMITH' and 'Booking reference or ticket number e.g. 4ON5MQ', followed by a blue 'Search' button. A warning box at the bottom states: 'By clicking "Search" you acknowledge that you have read and agreed to the **Terms and Conditions**.'

# H1-Air

## Travel Details

### How?

1. Enter here the passenger last name and booking reference (H1, GDS or PNR) or HR ticket number and tick the Terms and Conditions checkbox.

#### Travel Details

Check your H1-Air or X1-Air Travel Details by entering the surname of one of the passengers and the record locator (either GDS, H1, X1 or airline) or ticket number. If you are a travel agent, please make sure to forward this information to the passenger. Please note that you can only access bookings that have been made **under the H1 or X1 code**.

For some partner airlines you can commence the online check-in process here. Please note that the online check-in opening times may vary depending on the respective carrier.

[How to guide \(H1-Air\)](#)  [How to guide \(X1-Air\)](#) 

[See example](#) →

 By clicking "Search" you acknowledge that you have read and agreed to the **Terms and Conditions**.

2. View the GDS and H1 record locators of your booking and the booking date. This notifies you whether some tickets still need to be issued for certain passenger segments.

#### Your Travel Details

H1 record locator	A6STLY
GDS record locator	4ON5MQ
Booking date	13 Apr 2023

##### Information for passengers



This flight information does not serve as a boarding pass. For any additional requests regarding this booking, the passenger should contact the travel agency where the ticket was purchased.

##### Information for travel agents



Some tickets have not been issued yet for this booking.

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## Travel Details

### How?

- View the booking details including confirmed special service requests.

Saturday 16th September 2023

From	Departure time	To	Arrival time
BOM (Terminal N/A ) CHHATRAPATI S MAHARAJ (MUMBAI)	23:30 Local time	SGN (Terminal N/A ) TAN SON NHAT INTL (HO CHI MINH CITY)	06:35 (17Sep) Local time
Code	Operating airline	Flight number	
VJ	<b>Vietjet</b> 	<b>VJ 884</b> Note: This flight number will be shown on the airport flight departure screen.  H1 4079 This is the H1 flight number.	
Airline record locator	Class		
4UEN2X	ECONOMY		

#### Additional Information

- Online check-in is available on the airline's website at <https://webcheckin.vietjetair.com/?lang=en>
- Please ensure to have all required travel documents available at time of check-in at the airport
- For all H1 flights baggage must be collected and checked in again at the connecting airport
- It is recommended to arrive at the airport at least 2 hours prior to departure
- Vietjet is a point-to-point carrier. Passengers with connecting flights are required to have sufficient valid documents (Visa) for entry at stop-over point, transit point in the journey. In addition, passengers are also required to receive the checked baggage (if any) and to complete check-in procedure for the connecting flight.

#### Notes for travel agents:

- Please add passenger contact details as SSR CTCM or CTCE for the operating airline's information.
- Please add only one email address of passenger or agent into **OSI** field to get the E-voucher XNVNKM (free RT-PCR TEST in Vietnam). Example: OS VJ CTCE MARTIN//HAHNAIR.COM

#### Baggage Rules

- Carry-on: 1 piece per passenger free of charge (max 7 kg)
- 1st checked bag: 1 piece per passenger free of charge (max 20 kg)
- 1st checked bag: 1 piece per passenger free of charge (max 30 kg) in booking class W.
- Additional/special baggage (e.g. oversized baggage or sports equipment): extra costs may apply. Please liaise directly with the operating airline.

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## Travel Details

### How?

4. View passenger names and ticket numbers if the tickets have been issued.

### Passenger information

Passenger name	Passenger ticket number
SMITH/MICHAELMR	1691234506789
SMITH/SUSANNEMRS	
SMITH/JULIA	INF1696789012345

5. Download the travel information as a PDF document or send it via email by entering one or multiple email addresses in the Email field and clicking Send.

**Download as pdf** 

### Send document by email

Email

**send**

**Add** 