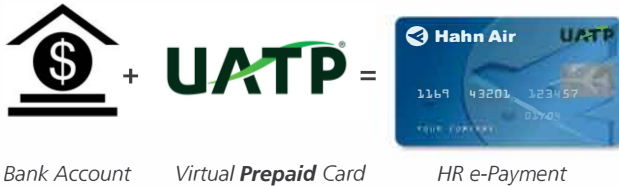


HR e-Payment Quick Reference Card

Your source and fast way of payment – with HR e-Payment, Hahn Air offers travel agents a secure and fast UATP-based payment solution for HR-169 tickets.

What is HR e-Payment?



Your benefit

No bank guarantee or safety deposit needed

What is UATP?

UATP is an airline-owned low-cost payment network used by travel agencies and airlines. It is:

- > **Well accepted**
250 + airlines accept UATP – covering 95% of worldwide ASK
- > **Ever increasing in volume**
\$15 billion in 2014
- > **Highly secure**
Less than 0.1% fraud of total volume

Website: www.uatp.com

Note

Please use Quick Check on www.hahnair.com to check if HR e-Payment is available in your market.

Load Money

The following payment methods are accepted for loading money onto your HR e-Payment Account:

- > SWIFT Bank transfer
 - > Credit cards*
 - > Alternative forms of payment
- *costs may apply

Note

- > To load money via credit card or alternative forms of payment login to your profile on hahnair.com
- > Check all forms of payment available in your country under hahnair.com

Application Process

To set up an HR e-Payment Account follow these steps:

- > Register at hahnair.com
- > Click on "Apply" in the HR e-Payment section under "My Hahn Air"
- > You will receive your account details via e-mail after creation

BSP Billing

How to proceed payments in your BSP:

1. **Ticket issuance with HR e-Payment**
exemplary GDS code:
CCTP116912345678912/0918
2. **Processing via BSP**
transactions included in BSP billing statement
3. **Online-reporting via DataMine**
real-time access to balances, available funds and transactions

HR e-Payment Quick Reference Card

Check Transactions

Login to your profile on hahnair.com and enter DataMine to check your account for:

- > Account Balance
- > Transaction Reports
- > Available Funds
- > Receive automated weekly sales report

Note

- > DataMine is a tool to check real time account balances and generate transaction reports for statistics
- > You receive access data for DataMine after your first time loading money
- > Find a „Step-by-Step DataMine Guide“ on hahnair.com

Refund

Same refund process as with any credit card:

1. Issue the refund via your usual business process
2. BSP processes the refund
3. You will receive the refunded amount on your HR e-Payment Account

Exchange Rates

The average UATP exchange rate was in 2004

9 to 24 Basispoints** better than AMEX, MasterCard or Visa

Note

- > While AMEX, MasterCard or Visa use their own exchange rates, UATP uses the neutral Reuters rate.
- > The UATP exchange rate is used for the conversion of sales currency into account currently (if different).

**Basispoint = 0.01%