



Confirmation



Hahn Air Lines GmbH hereby confirms that all HR-169 tickets issued via a GDS are protected against the consequences of a partner airline's insolvency as follows:

If a service issued on an HR-169 ticket is cancelled due to the insolvency of the operating carrier, Hahn Air Lines GmbH (An der Trift 65, 63303 Dreieich, Germany) will vouch for a full refund of the unused part of the ticket including taxes.

Additionally, Hahn Air Lines GmbH offers protection for stranded passengers and guarantees to reimburse costs that might arise in such an event. This includes the difference between the original ticket price and the costs for a new ticket in the amount of up to € 125.00, costs for meals and hotel accommodation in the amount of up to € 75.00 as well as extra expenses like transfers and phone calls in the amount of up to € 50.00. To claim this kind of reimbursement, the insolvency must have occurred within 24 hours before departure or during a round-trip where the customer has already used at least one coupon.

A handwritten signature in black ink that reads "Kirsten Rehmann".

Kirsten Rehmann
CEO, Hahn Air Lines GmbH

