

HR e-Payment Quick Reference Card

Your source and fast way of payment - with HR e-Payment, Hahnair offers travel agents a secure and fast UATP-based payment solution for HR-169 tickets.

What is HR e-Payment?



Bank Account Virtual Prepaid Card HR e-Payment

Your benefit

No bank guarantee or safety deposit needed

What is UATP?

UATP is an airline-owned low-cost payment network used by travel agencies and airlines. It is:

- Well accepted
250 + airlines accept UATP - covering 95% of worldwide ASK
- Ever increasing in volume
\$15 billion in 2014
- Highly secure
Less than 0.1 % fraud of total volume

Website: www.uatp.com

Note Please use Quick Check on www.hahnair.com to check if HR e-Payment is available in your market.

Load Money

The following payment methods are accepted for loading money onto your HR e-Payment Account:

- WIFT Bank transfer
 - Credit cards*
 - Alternative forms of payment
- *costs may apply

Note

- To load money via credit card or alternative forms of payment login to your profile on hahnair.com
- Check all forms of payment available in your country under hahnair.com

Application Process

To set up an HR e-Payment Account follow these steps:

- Register at hahnair.com
- Click on "Apply" in the HR e-Payment section under "My Hahnair "
- You will receive your account details via e-mail after creation

BSP Billing

How to proceed payments in your BSP:

1. Ticket issuance with HR e-Payment exemplary GDS code: CCTP116912345678912/0918
2. Processing via BSP transactions included in BSP billing statement
3. Online-reporting via DataMinereal-time access to balances, available funds and transactions

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Check Transactions

Login to your profile on hahnair.com and enter DataMine to check your account for:

- Account Balance
- Transaction Reports
- Available Funds
- Receive automated weekly sales report

Note

- DataMine is a tool to check real time account balances and generate transaction reports for statistics
- You receive access data for Data Mine after your first time loading money
- Find a „ Step-by-Step DataMine Guide" on hahnair.com

Exchange Rates

The average UATP exchange rate was in 2004

9 to 24 Basispoints** better than AMEX, MasterCard or Visa

Note

- While AMEX, MasterCard or Visa use their own exchange rates, UATP uses the neutral Reuters rate.
- The UATP exchange rate is used for the conversion of sales currency into account currently (if different).

**Basispoint = 0.01 %

Refund

Same refund process as with any credit card:

1. Issue the refund via your usual business process
2. BSP processes the refund
3. You will receive the refunded amount on your HR e-Payment Account