

# HR e-Payment Quick Reference Card

Your fast way of payment. With HR e-Payment, Hahn Air offers travel agents a secure and fast UATP-based payment solution for HR-169 tickets.

## What is HR e-Payment?



### Your benefit

No bank guarantee or safety deposit needed

## What is UATP?

UATP is an airline-owned low-cost payment network used by travel agencies and airlines. It is:

- > **great acceptance**  
250+ airlines accept UATP, covering 95% of worldwide ASK
- > **constantly increasing usage**  
\$15 billion in 2019
- > **high security**  
Less than 0.1% fraud of total volume

**Website:** [www.uatp.com](http://www.uatp.com)

### Note

Please use Quick Check on [hahnair.com](http://hahnair.com) to check if HR e-Payment is available in your market.

## Application Process

How to set up an HR e-Payment Account in 3 steps:

1. Register at [hahnair.com](http://hahnair.com)
2. Visit the HR e-Payment section under "My Hahn Air" and click "Apply"
3. Create your account. Your agency will receive an email with download information of your HR e-Payment Account.

## Load Money

The following payment methods are accepted for loading money onto your HR e-Payment Account:

- > SWIFT Bank transfer
- > Credit cards\*
- > Alternative forms of payment\*

\*costs may apply

### Note

- > To load money via credit card or alternative forms of payment, login to your profile on [hahnair.com](http://hahnair.com)
- > Check all forms of payment available in your country under [hahnair.com](http://hahnair.com)

## BSP Billing

How to process payments in your BSP:

1. **Issue tickets using the payment method HR e-Payment**  
exemplary GDS code:  
CCTP116912345678912/0918
2. **Processing via BSP**  
transactions included in BSP billing statement
3. **Online-reporting via Datasuite**  
real-time access to balances, available funds and transactions

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## Check Transactions

Login to  
<https://datasuite.uatp.com/Authentication/Login>  
for:

- > account Balance
- > transaction Reports
- > available Funds
- > receive automated weekly sales report

### Note

- > Datasuite is a tool to check-real time account balances and generate transaction reports for statistics
- > You'll receive access details for Datasuite after you loaded money into your account for the first time
- Find a "Step-by-Step Datasuite Guide" on [hahnair.com](http://hahnair.com). Just log into 'My Hahn Air ' and visit 'HR e-Payments'

## Refunds

The same refund process applies as with any credit card:

1. Issue the refund as usual
2. BSP processes the refund
3. The refunded amount will be transferred to your HR e-Payment Account

## Exchange Rates

- > While AMEX, MasterCard or Visa use their own exchange rates, UATP uses the neutral Reuters rate.
- > The UATP exchange rate is used to convert sales currency into account currency (if not the same).